

SHARING EXPERTISE

Beyond Knowledge Management



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Sharing Expertise: Beyond Knowledge Management, Mark S. Ackerman, Volkmar Pipek, Volker Wulf, MIT Press, 2003, 0262011956, 9780262011952, 418 pages. The field of knowledge management focuses on how organizations can most effectively store, manage, retrieve, and enlarge their intellectual properties. The repository view of knowledge management emphasizes the gathering, providing, and filtering of explicit knowledge. The information in a repository has the advantage of being easily transferable and reusable. But it is not easy to use decontextualized information, and users often need access to human experts. This book describes a more recent approach to knowledge management, which the authors call "expertise sharing." Expertise sharing emphasizes the human aspects--cognitive, social, cultural, and organizational--of knowledge management, in addition to information storage and retrieval. Rather than focusing on the management level of an organization, expertise sharing focuses on the self-organized activities of the organization's members. The book addresses the concerns of both researchers and practitioners, describing current literature and research as well as offering information on implementing systems. It consists of three parts: an introduction to knowledge sharing in large organizations; empirical studies of expertise sharing in different types of settings; and detailed descriptions of computer systems that can route queries, assemble people and work, and augment naturally occurring social networks within organizations..

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Essentials of Knowledge Management , Bryan Bergeron, May 26, 2003, Business & Economics, 224 pages. Chock-full of valuable tips, techniques, illustrative real-world examples, exhibits, and best practices, this handy and concise paperback will help you stay up to date on the

Strategic Knowledge Management Technology , Petter Gottschalk, 2005, Business & Economics, 293 pages. Strategic Knowledge Management Technology applies the knowledge-based view of the firm, which builds on the resource-based theory. The value shop is identified as the typical

Strategic Learning in a Knowledge Economy , Robert L Cross, Sam Israelit, Mar 2, 2000, Business & Economics, 368 pages. Strategic Learning in a Knowledge Economy defines unique and powerful ways that organizations can foster learning at the individual, group and organizational levels, a

Handbook on Knowledge Management 2 Knowledge Directions, Clyde Holsapple, 2003, Business & Economics, 738 pages. The chapters are organized into eight major sections. The second volume consists of the sections: technologies for knowledge management, outcomes of knowledge management

Knowledge Management and Management Learning: Extending the Horizons of Knowledge-Based Management, Walter R.J. Baets, Jul 1, 2005, Business & Economics, 393 pages. Knowledge Management and Management Learning: Extending the Horizons of Knowledge-Based Management examines a range of topical considerations in the field by utilizing dynamic

People's reactions to technology in factories, offices, and aerospace , Stuart Oskamp, Shirlynn Spacapan, 1990, Computers, 296 pages. How does the pace and pervasiveness of new technology impact on the individual? As technology becomes an ever-increasing part of our lives, the overall significance of this

Informatics and the Digital Society Social, Ethical and Cognitive Issues, Tom J. van Weert, Robert K. Munro, Feb 28, 2003, Computers, 327 pages. This volume considers general issues covering the contribution of information and communication technology (ICT) to the development of learning, the role and potential of E

Communities at the Speed of Business Communities of Practice as Peer-to-peer Learning Networks, Rick Blunt, 2003, Business & Economics, 124 pages. Hello, I'm Rick Blunt. This "conversation" is about making "Communities of Practice" more understandable and accessible. I've been dealing with Communities of Practice for the

ECSCW 2007 Proceedings of the 10th European Conference on Computer-Supported Cooperative Work, Limerick, Ireland, 24-28 September 2007, , Sep 20, 2007, , 462 pages. The emergence and widespread use of personal computers and network technologies have seen the development of interest in the use of computers to support cooperative work. This

Knowledge Sharing In Organizations , Thomas Kalling, Dr Alexander Styhre, 2003, , 190 pages. "Knowledge Sharing in Organizations deals with the factors that enable or disable knowledge sharing within organizations, when viewed from a strategy perspective, as something

Knowledge Management Processes and Technologies, Herwig Rollett, 2003, Business & Economics, 229 pages. A compact guide to knowledge management, this book makes the subject accessible without oversimplifying it. Organizational issues like strategy and culture are discussed in the

Final report Human-Centered Systems : Information, Interactivity and Intelligence : NSF workshop, February 17-19, 1997, James Loton Flanagan, National Science Foundation (U.S.), University of Illinois at Urbana-Champaign, 1997, , 328 pages. .

GROUP ... Proceedings of the International ACM SIGGROUP Conference on Supporting Group Work, Stephen Hayne, SIGGROUP (Group), 1999, Business & Economics, 392 pages. .

Online Communication and Collaboration A Reader, Helen Donelan, Karen Kear, Magnus Ramage, Jul 26, 2012, Computers, 303 pages. Communication and collaboration via the Internet has risen to great prominence in recent years, especially with the rise of social networking, Web 2.0 and virtual worlds. Many

Sharing Knowledge Innovations and Remaining Challenges, Catherine Gwin, 2003, Business & Economics, 103 pages. This review examines the effectiveness of the World Bank's strategy to facilitate the sharing of development knowledge and information with client countries, as well as the

Knowledge Management Competencies and Professionalism, Suliman Al-Hawamdeh, Kimberly Stauss, Franz Barachini, 2008, Business & Economics, 378 pages. This edited book contains papers from the 2008 International Conference on Knowledge Management to be held in Columbus, Ohio. The papers represent much of the best and most up

