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I used this text for a graduate business course, and I found that it provides an a little information on

just about every aspect of operations management. The only thing that I did not like about the text was that the publisher did not provide a code to their website. The text provided various help and computer programs to assist the student, but the college did not subscribe to the publisher's service so it was not available to me. I spent over \$100 on the book, and could not use the various tools the books said to use in solving the problems in the text.

I found the layout and examples in the book to be very helpful. The coverage overall was comprehensive and the problems and case studies at the end of each chapter were sometimes challenging but doable. Certainly more detailed information can be found on the subjects covered but overall it gave a cohesive look at the subject

Very well written (9th. ed.); easy to read and understand. Many interesting and relevant case studies provided. Each chapter contains several completed and fully explained sample problem exercises. No solutions are provided for the end of chapter problem sets (a few would have been nice) but you don't really need solutions because the in chapter examples are so thorough and walk you through each step/equation/ etc. Also, free online publishers website content contains the OM tutorial and solver (easy to download and very useful) and Excel templates. So far, this is the best of my MBA required textbooks (it's a keeper).

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